

TERMS AND CONDITIONS

1. In case of accommodation in apartments, bungalows, cottages the check-in is possible from 2:00 pm - 6:00 pm (a late arrival must be reported in advance). It is necessary to leave the accommodation facility until 10:00 am on a check-out day. The electrical appliances installed only here can be used in these accommodation facilities. A campsite employee after presenting the accommodation documents, will hand over the accommodation facility keys to a campsite visitor during the check-in. The campsite visitor is responsible for an inventory in the accommodation facility for the entire period of the stay. In case of inventory damage the campsite visitor is required to pay the caused damage.

2. Equipment

- The equipment of bungalows: toilet, shower, kitchenette - refrigerator, cooker, kettle, dishes, bed linen
- The equipment of cottages: refrigerator, kettle, bed linen
- The equipment of apartments: toilet, shower, kitchenette - refrigerator, cooker, kettle, dishes, bed linen, microwave, TV, heating

3. The distribution cabinets in ATC I. and ATC II. are used only to connect electrical appliances (radios, televisions, refrigerators) to a total power of 1 000 W. The electric cookers, electric heaters, etc. must not be used for safety reasons. Each electrical connection has a circuit breaker of 16A. Any manipulation in the electrical wiring switchboard is strictly forbidden. Any damage resulting from non-compliance with this prohibition will be charged to the user of the electrical connection.

4. It is necessary to vacate the accommodation facility in all types of accommodation no later than on 10:00 am at the check-out day. This rule applies also for the camping on open areas (it is possible to stay the whole day at the campsite). The showers (for coins) are open from 06:00 am to 11:00 pm. The campsite toilets are open NONSTOP. The sanitary facilities are closed for the amount of time strictly necessary at the time of cleaning. There are toilets in other campsite areas available during the closing time.

5. The overnight stay of family members and other persons not registered for the accommodation is prohibited in all types of accommodation. The operator has the right to check the accommodation facilities in order to make sure that the accommodation rules are complied with! The campsite visitors who have paid a daily admission (they are required to present the valid daily ticket at any time upon request), shall stay at Kemp Merkur until 01:00 am the latest.

6. The operator reserves the right to change the accommodation facility for technical or organizational reasons. In that case, the operator will arrange the accommodation in another accommodation facility of the same or similar quality. The campsite visitors requesting an extension of the stay are not entitled to be accommodated in the same facility for operational reasons. The prices for the accommodation and the services provided at Kemp Merkur are paid in advance for the entire period of the stay. The payment for the stay will not be refunded, when the campsite visitor cancels the stay.

7. All campsite visitors are obliged to take care of the cleanliness and order, to take care of the public facilities and to comply with the generally applicable safety regulations. The campsite visitor is obliged to put the waste of any kind in the designated places and containers. The night peace is required at Kemp Merkur during 11:00 pm- 06:00 am (in case of disturbing during the night peace, the visitor shall call the reception tel. 519 427 714 or SECURITY immediately). The exceptions are set on certain days and at specified locations. The cultural events ending at midnight are being held on WED, THU, FRI and SAT on July and August. The quiet zone is located at small lagoon area. The maximum speed allowed in the whole campsite area is 30 km/h. The vehicle parking is only allowed at the designated areas or in the boxes by tents and caravans. Driving on the beaches is strictly forbidden.

8. The reception is open NONSTOP, FIRST AID) and SECURITY services are available during the summer holidays. The contacts can be found on the payment receipt.

9. Fishing is permitted outside the beaches, docks and boat rentals during their open hours.

10. Windsurfing is prohibited at both lagoons for safety reasons. It is only allowed at the upper Novomlynska reservoir. There are designated areas for ball games at the campsite area. The ball games are not recommended to be played in other places with regard to the holidaymakers.

11. It is strictly forbidden to make open fire in the whole Kemp Merkur area. Making fire is only permitted in the places designated and marked for that purpose!

12. The entry into the campsite with the dogs is allowed only under the following conditions:

- a. The dog is not allowed to run freely; the dog must be held on a leash and fitted with a muzzle
- b. The dog must have a dog tag
- c. Bathing the dogs in small and big lagoon is strictly forbidden
- d. Walking the dogs on the beaches is forbidden
- e. The owner of the dog is obliged to clean up the dog excrements
- f. **The stay with the dog in the apartments and in the villas is forbidden**

13. Cancellation terms and conditions:

The customer is required to pay the following cancellation fees when withdrawing from the contract:

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| • Withdrawal from the contract up to 50 days before the arrival | CZK 50 - one-time fee |
| • 49 to 22 days before the arrival | 25 % of the total amount |
| • 21 to 8 days before the arrival | 50 % of the total amount |
| • 7 to 1 day before the arrival | 80 % of the total amount |
| • If not checked in to the campsite without a previous cancellation | 100 % of the total amount |

Cancellation of the accommodation for medical or other serious reasons is solved individually!

In case of gross violation of the accommodation and operating rules of Kemp Merkur Pasohlávky, a fine of up to CZK 5 000 may be imposed on a case-by-case basis. The campsite visitor may be expelled from Kemp Merkur area without any right for refund of the money paid for the stay at Kemp Merkur. The campsite operator is not responsible for any loss or damage to the Kemp Merkur visitors and guests property.